

Client Assistance Program 2020: Logic Model for Community Ministry of North Augusta

Input	Activities	Outputs	Outcomes			
Funding from United Way, individual donors, churches, businesses, and thrift store sales	Conducted 1234 interviews with clients to determine needs and how we may meet them	We paid \$130,929.64 in electric and water bills so that clients did not lose service	Clients were able to have food, running water, air conditioning, heat, lights, refrigeration/ food preservation, gas cooking, operation of medical equipment in their homes			
Food, clothing, household items, and furniture donations from members of the community	Pledged electric, gas, and water bills for clients who meet our criteria for assistance	We gave \$1173.80 worth of medicine assistance	Clients were able to fill prescription medicines to avoid health risks or skimping on another expense such as utilities in order to survive			
Three staff members (one full-time and two part-time) on the Ministry side, 8 staff members (two full-time and six part-time) on the Thrift Store side, and 25-44 volunteers each month in-house	Assisted clients with medicine refills, overnight hotel stays, or gas cards as warranted	We provided \$1774.64 worth of emergency shelter, transportation, and other assistance	Clients had a place to stay and/or gas in their cars in times of emergency			
Client requests and referrals from churches and partner agencies	Provided bags of food for individuals and families who are in need	We provided XXXX bags of food valued at \$XXXX	Clients who had lost their homes in a fire or who were moving from homelessness to a home had furniture and household items to get them started.			
Partnership with Dominion Energy, Aiken Cooperative, and City of North Augusta (water)	Created and maintained files on each client to establish a history for future reference	We gave \$6039 worth of furniture and clothing to those in need	Clients who were interviewing for jobs or had a lack of appropriate clothing were able to take home clothing in good condition from our thrift store, free of charge.			
Policies and procedures, By Laws, Board of Directors leadership, Executive Director leadership, mission statement, and vision statement	Built relationships in community and made presentations to increase awareness of Ministry, donations to Ministry, and referrals to Ministry	We provided Christmas gifts for 52 children in 21 families, along with special food at Thanksgiving and Christmas				
	Continually recruited and trained volunteers, as well as updating current volunteers on ever-changing landscape that was COVID-19	We gave \$35,794 worth of rent assistance to prevent evictions				
	Determined how to operate during a pandemic for the safety and security of staff, volunteers, clients, and customers					