

**United Way 2022 Year End Logic Model**

Tri-Development Center

Inputs	Activities	Outputs	Outcomes
<b>Facilities</b>			
<b>4-day centers</b>	<ul style="list-style-type: none"> <li>Maintain facilities' licenses</li> <li>Maintain DOL special minimum wage certificate</li> </ul>	<ul style="list-style-type: none"> <li>Annual licensing completed.</li> <li>DOL certificate maintained</li> <li>Ensure compliance with DOL regulations</li> </ul>	<ul style="list-style-type: none"> <li>4 centers licensed</li> <li>Participants earned fair wages</li> </ul>
<b>Materials</b>	<ul style="list-style-type: none"> <li>Purchase/provide materials needed for training</li> <li>Training in job skills, money management, health, safety, job skills, money, social skills, self-care, and recreation</li> </ul>	<ul style="list-style-type: none"> <li>Materials for training available as needed.</li> <li>Participants receive training in needed skills.</li> </ul>	<ul style="list-style-type: none"> <li>Identified new training material to purchase to teach job skills, money management, health, safety, job skills, money, social skills, self-care, etc.</li> <li>Self-sufficiency/work skills</li> </ul>
<b>Staff</b>	<ul style="list-style-type: none"> <li>Increased the number of FTEs to 96</li> <li>Conducted staff development trainings</li> </ul>	<ul style="list-style-type: none"> <li>With increased staffing, we were able to serve more individuals</li> <li>Staff received training to enhance service delivery</li> </ul>	<ul style="list-style-type: none"> <li>The quality of services provided met the needs of those supported according to the satisfaction surveys.</li> </ul>
<b>Individuals</b>	<ul style="list-style-type: none"> <li>Development of new work contracts</li> <li>Development of individual training plans</li> </ul>	<ul style="list-style-type: none"> <li>22 additional people obtained employment at or above minimum wage.</li> <li>398 people had plans and received training</li> </ul>	<ul style="list-style-type: none"> <li>Provided work opportunities</li> <li>Provided services as specified</li> <li>Increased self-sufficiency</li> <li>Community participation increased tremendously compared to the</li> </ul>

	<ul style="list-style-type: none"> <li>• Provide individualized training to participants in accordance with plans</li> <li>• Provide opportunities for community participation</li> </ul>		<p>limited/virtual opportunities we had because of COVID-19</p> <ul style="list-style-type: none"> <li>• Provided over 100,000 units of service</li> </ul>
<b>Vehicles</b>	Provide transportation to/from home, center, worksites, and community activities	<ul style="list-style-type: none"> <li>• Operated 31 door-to-door routes.</li> <li>• Purchase/lease replacements as needed</li> <li>• 439,201+ miles transportation provided</li> </ul>	<ul style="list-style-type: none"> <li>• Ensured that all individuals supported was safely transported to and from home, day programs, work sites, and community activities</li> </ul>
<b>Volunteers</b>	Assisted with special projects to benefit local nursing home residents	<ul style="list-style-type: none"> <li>• Enhance services and community involvement</li> </ul>	Found opportunities to participate in during COVID-19 that offered a safe way to volunteer.
<b>Self-advocacy</b>	Assist/coordinate self-determination/self-advocacy activities	<ul style="list-style-type: none"> <li>• Participated in virtual self-advocacy trainings hosted by ABLE SC and Walton Options</li> </ul>	<ul style="list-style-type: none"> <li>• Increased self-sufficiency skills</li> <li>• Participated in virtual self-advocacy trainings hosted by ABLE SC and Walton Options</li> <li>• Hired a Self-Advocacy Coordinator to start our</li> </ul>

			agency's self-advocacy group back.
<b>Funding</b>	Budget available funds to meet program needs	<ul style="list-style-type: none"> <li>Used funding from DDSN, private donors, grants, and United Way to operate the program</li> </ul>	<ul style="list-style-type: none"> <li>Purchase materials as needed</li> <li>Paid staff and other associated costs required for provision of services</li> </ul>
<b>Quality Assurance</b>	<ul style="list-style-type: none"> <li>Conduct satisfaction surveys of clients/families</li> <li>Clients/families identify benefits of services</li> <li>Monitor individual goal/objectives monthly</li> </ul>	<ul style="list-style-type: none"> <li>90% satisfaction self-direction of service, goals, and activities.</li> <li>90% satisfaction with supports for com. participation.</li> <li>Top five benefits: earn money/have a job</li> <li>increased independence, being treated with</li> <li>dignity and respect, make friends, &amp; increase self-esteem.</li> <li>Revise goals and objectives as needed to support progress.</li> </ul>	<ul style="list-style-type: none"> <li>Participants made progress on 1 or more goals increased skills/self-sufficiency</li> <li>Services met participants and family needs</li> <li>Individuals were able to express other community options they want to participate in</li> <li>Relationships were built with other community to enhance the service delivery</li> <li>Increased self-sufficiency and advocacy skills</li> </ul>